

SkyView User State Management - Benefits

- Complete integrated solution
- Automated desktop migration of user settings on operating systems, hardware or application upgrades
- Define and deploy standard corporate policies and profiles to fit the needs of the organization
- Define and manage desktop standard settings and configuration of a group of machines specific to individual organizations or groups of organizations
- Restore machine account information and user settings from the backup
- Preserve user customizations and machine “personalities”
- Maintain consistency across the organization
- Enforce corporate standards
- Contribute to the global “Green initiative” with Intel® vPro™ Technology

Ensure consistency across the organization through Automated Desktop Migration

The integrated SkyView User State Management (SUSM) add-on module provides an automated desktop migration solution and enables the definition and deployment of group profiles. IT professionals can remotely deploy user customizations and machine “personalities” during operating systems, hardware or application upgrades, maintaining consistency across an organization and enforcing corporate standards. Combine SUSM and Intel® vPro™ Technology and contribute to the global “Green initiative”. Experience increased productivity while pro-actively promoting energy efficiency.

Policy Management

Define and deploy standard corporate policies and profiles to fit the needs of the organization

- **Power Settings** – Conform to organizational standards while contributing to energy conservation. Remotely manage and automate machine power on/off/idle functions for maximum productivity
- **Drive Mappings** – Define and deploy drive mappings for groups of machines. Create and automate machine group policies for drive mapping best practices
- **Printer Mappings** – Automate the set up of new printers to single or groups of machines. Define usage policies of printers and deploy those settings to a group of machines

Desktop Standard Management

Define and manage desktop standard settings and configuration of a group of machines specific to individual organizations or groups of organizations.

- **Desktop Standards** - Define standards of settings and configurations such as corporate wallpaper, IE favorites, and screensaver and deploy those settings across an entire group of machines

User Settings

Provide the flexibility for users to customize machines to their preference and personality, allowing for a higher level of productivity and user satisfaction. Along with standard organizational settings, backup individual settings on a recurring scheduled basis.

- **Backup** - Define which settings will be backed up and when this task will be scheduled
- **Restore** - Restore machine account information (including account creation) and user settings from the backup
- **Migrate** - Migrate single users or multiple users for one machine or many machines on a scheduled basis



Supported Settings

• System Settings

The following system settings are currently supported in SUSM:

Accessibility, Wallpaper, Desktop Shortcuts, Screen Saver, Date and Time, Regional Settings, Keyboard and Mouse, Dialup, Local Printers, Sharepoints, Sounds

• Application Settings

The following system settings are currently supported in SUSM:

Adobe Acrobat, Adobe Reader, AOL Instant Messenger, Microsoft Access, Microsoft Excel, Microsoft FrontPage, Microsoft Internet Explorer, MSN Messenger, Microsoft Outlook, Microsoft PowerPoint, Microsoft Project, Microsoft Publisher, Microsoft Netmeeting, Microsoft Word, Microsoft Visio, Mozilla Firefox, Palm Desktop, RIM Blackberry Desktop

• Dashboard

Provides a graphical status on the current state of power settings within a group of machines.

- **Policy status** - compares current power settings for machines in a group against a baseline “desired state” or against the last deployed power policy, showing the percentage of machines that are in or out of compliance.

Green Computing

As a major source of energy use, IT has a critical role to play in the “green initiative”. Implementing SkyView with the SUSM combined with Intel® vPro™ Technology allows IT professionals to implement power management without compromising system management, increasing productivity while contributing to energy conservation. Remotely power off computers and promote energy efficiency during non productive hours then power on to conduct routine off hour IT tasks. By automating IT processes, implementing best practices and providing consistent customer service levels, even while going green, you can still wake up an out-of-band PC or Laptop to perform software updates, patches, backups and more. What’s more, you can do it all remotely so you don’t need to travel to fix a problem. Reduce your carbon footprint while improving IT service.



SkyView's User State Management provides the ability to maintain consistency, and enforce standards within organizations. For example, power management settings can be controlled for all machines managed.

Agent Requirements

- 333 MHz Pentium-class CPU or better
- 128 MB of RAM
- 30 MB of free disk space
- Network Interface Card (NIC) or modem
- Microsoft Windows 98, Me, NT 4.0, 2000, XP, Vista, Server 2003
- Macintosh OSX v10.3.9 and above, Intel and PowerPC editions
- TCP/IP Outbound Port 5721
- No Inbound Ports

About SkyView

Skyline-ATS is a global provider of IT Automation software for Public and Private Sector IT organizations. SkyView's IT Automation Framework allows IT Professionals to proactively monitor, manage and maintain a Distributed IT infrastructure remotely, easily and efficiently with one integrated Web based platform.

For a 30 day trial visit www.skyline-ats.com or e-mail sales@skyline-smms.com