

The core functionality with SkyView offers a wide range of network related tools. Some of these include:

- Monitoring of SNMP capable devices
- Trend Analysis and Forecasting
- Centralized Log Retention & Analysis
- Cisco Configuration Storage & Analysis
- Centralized Asset Reporting
- High Level Network Design Assistance
- IOS/CatOS Software Upgrades
- Quarterly CIO Reporting
- 24x7 Network Operations Center
- LAN/WAN Discovery
- Comprehensive Reporting

Whether your requirements are 8x5 monitoring or 24x7 system management, SkyView has services to meet your needs. SkyView Managed and Monitoring Services offers an innovative and effective support model to address:

Assessment

- Baseline the network and all related technologies
- Identify potential problems or inefficiencies
- Identify risks related to business procedures

Strategy

- Determine technical and business requirements
- Propose solutions and support processes
- Create a strategic plan for monitoring and management

Implementation

- Install and configure SkyView service
- Enable proactive monitoring and management support
- Provide dynamic information and periodic reports

SMBs are increasingly reliant on computers, networks, and the Internet to maintain competitive advantage. As a result, owners and IT managers are faced with mounting challenges related to the management of critical data and voice requirements, multiple servers, e-mail, and other vital aspects of these systems and technologies.

Often, monetary and technical resources are stretched to the point where day-to-day support becomes secondary to growing and maintaining the Information Technology environment. As a consequence, benchmarking, performance monitoring, and network optimization suffer, impacting business.

For these reasons, SkyView is ideal for companies that:

- ✓ Do not have the resources or time to support their present network infrastructure
- ✓ Lack the tools necessary to monitor network related devices in-house
- ✓ Want to reduce network support costs
- ✓ Have multiple locations or remote locations, with limited staff to support data and voice requirements
- ✓ Want to proactively detect and resolve problems instead of reacting to issues
- ✓ Have proprietary technology, without the required staff available to monitor and manage



“SkyView enables improved employee productivity, better visibility into our IT environment and a consistent approach to service delivery. It’s truly transformed the way we do business.”

“Skyline-ATS has been great! I truly appreciate all the assistance that was given in putting together the network design and the service provided... It’s probably the best I have found in more than 10 years of dealing with vendors.”

About SkyView

Skyline-ATS is a global provider of IT Automation software for Public and Private Sector IT organizations. SkyView’s IT Automation Framework allows IT Professionals to proactively monitor, manage and maintain a Distributed IT infrastructure remotely, easily and efficiently with one integrated Web based platform.

For a 30 day trial visit www.skyline-ats.com
or e-mail sales@skyline-smms.com

SkyView Network Management and Monitoring Services provides many benefits, including:

Proactive Approach

Ability to detect network problems before they happen, and provide a solution to ensure a reliable and secure day-to-day operation:

- Immediate problem notification
- Trend Analysis – SkyView will monitor and manage your network and gather statistics and other vital information for planning and optimum network utilization

Flexibility

Completely customizable and flexible service that is shaped to fit your exact needs and environment:

- View a dashboard with “real-time” view of your network’s health, status, and structure
- Comprehensive daily, weekly, and monthly reporting to your mailbox or through our web portal
- Predictive failure avoidance
- Immediate problem notification

Reducing Overhead

In our shared resource model, we can help cut costs and increase productivity by eliminating the need to maintain in-house expertise. Our flexible “just in time” methodology provides support when needed, negating the requirement to hire new IT staff by:

- Decreased time to respond
- Increased productivity through reduced down-time
- Providing quick access to knowledgeable experts
- Offering optional 24x7 Help Desk

SkyView provides a complete array of proactive services for your IT Infrastructure, and with Skyline-ATS supporting your network, your business will benefit from:

- A single point of contact and accountability
- Flexible coverage up 24 x 7
- Service Level Agreement (SLA) commitments to ensure high availability of IT assets

SkyView can help build operational efficiencies within your IT infrastructure, to ensure you have everything needed to keep your business running smoothly and efficiently. By leveraging SkyView’s wide selection of network management services, Skyline Advanced Technology Services will help you maximize your network’s availability, and provide round-the-clock peace of mind, for today and the future!